Quest Diagnostics

Software Merchant Inc developed an App for Quest Diagnostics on the iPad platform which is used by patients to view their reports, make an appointment, pay bills & seek communication.

Quest Feedback System

MyQuest allows you to receive easy-to-understand Quest Diagnostics lab results anytime, anywhere. Securely see, share and access your pertinent medical and health information. Conveniently and easily share your information via e-mail or fax. Schedule your next Quest Diagnostics lab appointment and find the nearest Quest Diagnostics Patient Service Center location. Schedule and receive medication reminders. Easily integrate and personal data for feedback from healthcare provider.

The Challenge

Patients needed a tool which they could use to make an appointment, procure and keep track of lab reports, share health information. This prompted the dire need of a mobile technology for carrying out all these activities in more convenient ways.

Software Merchant Inc

Software Merchant Inc is well positioned in the Mobility segment of the outsourced product engineering market. They provide cost effective and efficient Mobile application solutions by using best practices and employing a smart combination of experts from our worldwide pool of resources. We bring in local consultants with domain expertise to better understand the business and ensure seamless communication with our clients.

The Solution

Software Merchant Inc developed an iPad application for patients which will help them receive easy-to-understand Quest Diagnostics lab results anytime, anywhere. Schedule their next Quest Diagnostics lab appointment and find the nearest Quest Diagnostics Patient Service Center location. Conveniently and easily share get their information via e-mail or fax. All of this is being done without the use of any internet, hence making this an amazing 'Online-Offline System'. Once the information has all been written down while being offline, it is saved on a central database, the SQL Lite Database, using internet.

The Benefits

Along with saving precious time and paper, this application provides a platform for safe storage of important data for the Labs, which is used for crucial aspects patients' medication. Once information from the app has been saved onto the centralized database, the patient is able to view this reports. Online-Offline system means that internet is not required to input data, this is useful to enter patients' reports without Wi-Fi. Accessing your health information has never been easier. This App delivers critical information directly to your computer, tablet and smart phone giving you the tools you need to view, access and securely share your health information wherever you go.

Appendix:

Exhibit 1: Home screen of MyQuest App

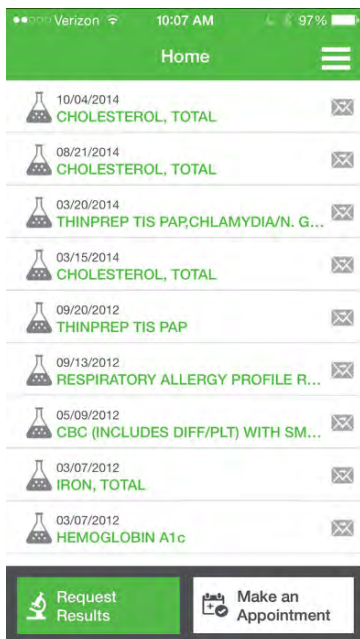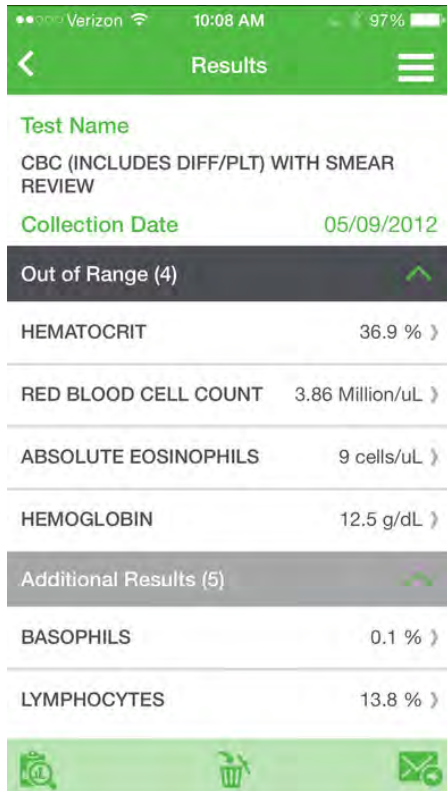Exhibit 2: Screen showing list of reports done with date.

Exhibit 3: Screenshot of detailed report